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FOR IMMEDIATE RELEASE

Carrie Padden Appointed as Vice President of Business Intelligence, Payments, and Account Servicing of Los Angeles Police Federal Credit Union

Experienced professional will enhance member experience and expand business opportunities at Law Enforcement Credit Union.

VAN NUYS, Calif., Apr. 18, 2023 – Los Angeles Police Federal Credit Union (LAPFCU) is pleased to welcome Carrie Padden as Vice President of Business Intelligence, Payments, and Account Servicing, effective April 17, 2023. In her new position, Padden is responsible for driving member value and growth for the 44,000-member organization, which has \$1.4 billion in assets, and serves the financial services needs of law enforcement communities in Southern California.

Padden joins LAPFCU with more than a decade of financial institution experience and an impressive track record of innovation in credit union advocacy. Prior to joining LAPFCU, she was Vice President of Operations at Logix Federal Credit Union. In 2022, she was chosen as a GAC (Government Affairs Conference) Crasher, an elite group of rising credit union leaders invited to speak with elected officials on behalf of the industry.

“Carrie joins us with a fresh perspective and a solid background in leading and managing multiple business units, while promoting innovation and service excellence,” says Avo Mkhitarian, LAPFCU Senior Vice President Operations & Member Relations and COO. “She brings a people-

centered approach that cultivates strong engagement within high-performing teams. I'm excited to see how she can elevate LAPFCU's member experience and expand our progress.”

“I'm passionate about creating better outcomes for credit union members and associates by reducing operational friction, ensuring unparalleled service and support, and providing empathetic and results-driven leadership,” says Padden. “I look forward to building and maintaining robust relationships with members and working to improve every member touchpoint to help make each interaction as rewarding as possible.”

Padden is working toward her bachelor's degree in Business Administration at College of the Canyons. She was a participant in the Filene Innovation Lab in 2022, served as a mentor in the Logix Mentorship Program, and is a volunteer with the Make a Wish Foundation.

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About Los Angeles Police Federal Credit Union

Los Angeles Police Federal Credit Union was founded in 1936 and is based in Van Nuys, California. The Credit Union, with assets of \$1.4 billion, currently serves 44,000 members, exclusive to law enforcement personnel and their family members in Southern California. LAPFCU provides an expansive roster of financial products and services. For more information, visit lapfcu.org.